



## Field Service Technician- Full Time Position

### Company Description

Since opening its doors in 1986, the Mid-Atlantic Equine Medical Center (MAEMC) has developed an enviable reputation as one of the premier equine veterinary hospitals in the country. Over the years, our staff has grown to over 40 dedicated individuals, including board-certified specialists in the fields of surgery, internal medicine, sports medicine & rehabilitation, and cardiology. In addition to the hospital clinicians, we also have a field service department, whose veterinarians work closely with the specialists as a team, providing quality care at home. The team that has been put in place allows the hospital to provide exceptional care to the patient, 24 hours a day, seven days a week. Perhaps more than any of our credentials is our doctors' commitment to resolve equine health issues and patiently and effectively communicate with horse owners and professionals.

### Job Overview

The Field Service Technician is responsible for supporting the Field Service veterinarians to provide equine care, safely and whilst in a safe environment. Responsibilities include, but are not limited to, maintaining inventory and supply of ambulatory trucks, preparing and assisting with exams, and communicating with veterinarians to ensure daily productivity. The Field Service Technician will report to the Hospital Technician Supervisor.

### Responsibilities

- Assist Field Service veterinarians with caseload, including, but not limited to, general care, lameness exams, dental exams, and reproduction. This would include handling & restraining horses, including mares and foals, jogging horses, preparing & using diagnostic imaging equipment, etc.
- Stock and manage field service inventory & equipment, ensuring adequate supply for appointments and emergencies
- Operate practice management software to track and maintain up-to-date client history, reports, appointments, and invoices
- Accountable for maintenance and cleanliness of ambulatory trucks and equipment
- Communicate effectively with veterinarians to ensure preparedness for appointments
- Additional responsibilities as needed

### Qualifications

- Strong education & work background in equine medicine/health, preferred
- Excellent horse-handling skills are mandatory, including handling of sedated horses, handling and restraining mares and foals, and ability to jog horses in hand
- An outstanding team attitude, work ethic, and desire to learn
- Education or work background in equine medicine & care
- Good time management and multitasking skills
- Excellent ability to handle emergency situations

### Special Considerations

Hours are Monday – Friday, ~40 hours per week, with occasional overtime required. Benefits include hourly pay commensurate with experience, 401K, Health Insurance, and discounted veterinary services and products.

Please submit your cover letter and resume via email to Christine Wilson, Hospital Administrator, at [ckwilson@midatlanticequine.com](mailto:ckwilson@midatlanticequine.com)